JOB DESCRIPTION

Employee Name: ________________________________

Job Title: Service Technician

Department: Operations

Supervisor: Service Manager/Community Manager

FLSA Status: Non-exempt

JOB SUMMARY: Maintains efficient operation and upkeep of the property buildings and grounds in a supportive role.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following but are not limited to the job specifications contained herein. Additional duties or job functions that can be performed safely may be required as deemed necessary by supervisory personnel.

• Responsible for the daily repair and upkeep of the property.

• Responsible to maintain the grounds and assist the groundskeeper on daily basis.

• Responsible for the preparation of vacant units for occupancy.

• Responsible for the care, maintenance and inventory of all supplies and equipment owned by the property and/or the management company.

• Responsible for the supply and upkeep of all personal tools required by AMC and its affiliated companies for Service Technician.

• Responsible for reporting unusual or extraordinary circumstances regarding the property or residents.

• Responsible for maintaining the required property uniform and insuring a professional appearance and attitude at all times.

• Responsible for cleaning work area, tools and equipment.

• Responsible for courteous, efficient response at all times.

• Be aware of and operate within OSHA (Occupational Safety & Health Act) standards and company safety policies at all times.

• Responsible for thorough knowledge of management company policies and property community policies.
• Responsible for seeking educational opportunities and self-improvement for personal
growth and development.

• Responsible to be available to work on an on-call basis.

• Responsible for securing the maintenance shop(s) at the close of every work day.

• And anything else that the CM feels falls into the Maintenance Tech’s job description

**SUPERVISORY RESPONSIBILITIES:** This job has no supervisory responsibilities.

**QUALIFICATIONS:** To perform this job successfully, an individual must be able to perform
each essential duty satisfactorily. The requirements listed below are representative of the
knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable
individuals with disabilities to perform the essential functions.

**EDUCATION and/or EXPERIENCE:** High school diploma or general education degree (GED);
or one to three months related experience and/or training; or equivalent combination of
education and experience.

**LANGUAGE SKILLS:** Ability to read and interpret documents such as safety rules, operating
and maintenance instructions, and procedure manuals.

**MATHEMATICAL SKILLS:** Ability to add and subtract two digit numbers and to multiply and
divide with 10’s and 100’s. Ability to perform these operations using units of American money
and weight measurement, volume, and distance.

**REASONING ABILITY:** Ability to apply common sense understanding to carry out detailed but
uninvolved written or oral instructions. Ability to deal with problems involving a few concrete
variables in standardized situations.

**CERTIFICATES, LICENSES, REGISTRATIONS:** Certified Apartment Maintenance Technician
(CAMT) is helpful in this position.

**PHYSICAL DEMANDS:** The physical demands described here are representative of those that
must be met by an employee to successfully perform the essential functions of this job.
Reasonable accommodations may be made to enable individuals with disabilities to perform the
essential functions. While performing the duties of this job, the employee is regularly required
to stand; use hands to finger, handle, or feel; and reach with hands and arms. The employee
frequently is required to walk, climb or balance, and talk or hear. The employee is frequently
required to sit; stoop, kneel, crouch, or crawl; and taste or smell. The employee must
frequently lift and/or move up to 25 pounds and, on rare occasions, move more than 100
pounds. Specific vision abilities required by this job include close vision, distance vision, color
vision, peripheral vision, depth perception, and ability to adjust focus.
WORK ENVIRONMENT: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is regularly exposed to outside weather conditions. The employee is occasionally exposed to moving mechanical parts; high, precarious places; fumes or airborne particles; toxic or caustic chemicals; and risk of electrical shock. The noise level in the work environment is usually moderate.

Date

Employee Signature
Community Name